ONDMARC
by RED SIFT

Customer Success from the team behind OnDMARC

At OnDMARC our Customer Success team is here to make setting up and maintaining your DMARC protection as simple and hassle-free as possible.

We have a team of specialists available to help you with your DMARC project, from implementation to full in-life management you can choose the level of support that works for you.

Kick start your DMARC implementation

With growing support for DMARC and recent industry mandates such as the UK government's Minimum Cyber Security Standards and BOD 18-01 from the US Homeland Security, we're familiar with exercising quick policy turnarounds for organizations.

Customer Success Engineers will support set up by helping you quickly identify and configure valid email sources in your organization. To go that step further, OnDMARC's specialist Managed Service package also seamlessly integrates ongoing DMARC monitoring by our engineers into your security processes - freeing up your team to focus on other tasks.

Having a team of OnDMARC specialists on hand who have an in-depth understanding of your account, which will only grow over time, helps to mitigate the common problem of people taking knowledge with them when they leave a team.

It's a flexible service where you choose the level of support that suits you. Whether it's a few hours, or a few days a month, you'll have the same experts on hand to deliver hassle-free DMARC maintenance.

As we work with your team we will, of course, share best practice insights with them so they are constantly learning and improving. And for those looking for a completely **hands-free DMARC experience** let our team take the driving seat. Once you provide us with access to your DNS we will simply provide a weekly report on your DMARC progress, proactively monitor your account and liaise with email providers and internal stakeholders on your behalf.

From: ceo@example.com
To: cfo@example.com

Just about to close a very important deal.
Please send $43,000 to the account below.

Sort code 12-34-56
Account no. 001234567

Please do this ASAP dont want to lose the deal.
Regards

Key Benefits

- Accelerate DMARC implementation with a quick start package

- Hassle-free maintenance with our OnDMARC managed services

- Your own OnDMARC specialist for 'hands-free' ongoing account monitoring

- Live chat support and an extensive up-to-date knowledge base

www.ondmarc.redsift.com

contact@redsift.com

@redsift

Ongoing Support

There's also our Customer Support team available for any ad hoc troubleshooting or help using the OnDMARC tool. We've built a chat function into the OnDMARC portal so with a single click of a button you can be connected to one of our team who can answer your questions or point you at the resource you need.

Our extensive knowledge base, filled with frequently asked questions and handy hints and tips, means you can take control of your DMARC implementation.

- **Best practice implementation**
  We know what excellent looks like, and we'll help you to achieve it whenever we undertake a task for you as part of our Managed Service offering.

- **Hassle-free maintenance**
  Remove the worry, and cost, of having your own DMARC admin team so you're free to concentrate on whatever else is at the top of IT team's agenda, safe in the knowledge that your DMARC is being kept to high standards.

- **In-depth and long-term account knowledge**
  Our Managed Service team is here to deliver and fine tune a solution that works best for your organization. We'll work with you to understand what matters to you and help you get the most from OnDMARC.

↗TransferWise

"A big brand should be ensuring email security and deliverability, and I'd certainly recommend OnDMARC as an effective partner"

Shan Lee, Information Security Officer, TransferWise

Get in touch today to find out more about how you can use OnDMARC to combat phishing and boost email deliverability.

Member CyberExchange

Member of **Microsoft Intelligent Security Association** ▮▮ Microsoft

uk **CLOUD AWARDS** 2019 ★ **WINNER**

2017 **Computing Security Awards** **WINNER** Anti Phishing Solution of the Year

bsi. ISO/IEC 27001 Information Security Management **IS 672913**

GLOBAL CYBER ALLIANCE

①NDMARC

The Red Sift Open Cloud is a data analysis platform that is purpose-built for the challenges of cybersecurity. By harnessing the power of AI we can securely collate, compute & visualize data from thousands of individual signals to help organizations to optimize their cybersecurity.

Our first product on the Red Sift platform is OnDMARC, a SaaS product that helps to implement and maintain DMARC. This email authentication protocol effectively blocks phishing attacks and increases the deliverability of genuine emails.

🌐 www.ondmarc.redsift.com
✉ contact@redsift.com
🐦 @redsift